

E-01933A-07-0402
E-01933A-05-0650



0000084206

ARIZONA CORPORATION COMMISSION

UTILITY COMPLAINT FORM

4705

Investigator: Reg Lopez

Phone: [REDACTED]

Fax: [REDACTED]

Priority: Respond Within Five Days

Opinion No. 2008 - 67820

Date: 4/11/2008

Complaint Description: 08A Rate Case Items - Opposed
N/A Not Applicable

Complaint By: First: Greg Last: Evans

Account Name: [REDACTED]

Home: [REDACTED]

Street: [REDACTED]

Work:

City: [REDACTED]

CBR:

State: AZ Zip: [REDACTED]

is:

Utility Company: Tucson Electric Power Company

Division:

Contact Name: [REDACTED]

Contact Phone: [REDACTED]

Nature of Complaint:

Received transferred voice mail message at 8:07 am: Customer stated he is totally against TEP receiving an increase. TEP needs to learn how to budget, in fact the customer's should be getting a refund.

End of Complaint

Utilities' Response:

Investigator's Comments and Disposition:

I called the customer and left a recorded message acknowledging his voice mail expressing his opposition to the TEP proposed rate increase. Advised his comments would be noted for the record in this filing and extended thanks for taking the time to express his opinion. I provided my name and telephone # if he had any questions.

I called and e-mailed Alaina @ ACC PHX Cons Office to have this OPINION docketed under TEP rate case Docket No.'s E-01933A-0402 and E-01933A-05-0650. File closed.

End of Comments

Date Completed: 4/11/2008

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Arizona Corporation Commission
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